

H♥PELINE CURRICULUM

COURSE	DESCRIPTION	TEACHER	HOURS	DATE
ASSISTING INDIVIDUALS IN CRISIS	COMPLETE ICISF COURSE *GOLD STANDARD IN CRISIS INTERVENTION *TAUGHT BY A CERTIFIED INSTRUCTOR *COMMUNICATION TECHNIQUES *MODELS OF CRISIS INTERVENTIONS *DISTRESS/DYSFUNCTION *HOW/WHEN TO REFERR OUT *CRISIS CONVERSATIONS *CERTIFICATE OF COMPLETION AWARDED	ROB LLOYD	13	FRIDAY 5/16/2019 & SATURDAY 5/17/2019 8 AM - 4 PM
COMPASSION FATIGUE	HOW TO AVOID BECOMING A VICTIM *VICTIMIZATION *VICARIOUS TRAUMATIZATION	ROB LLOYD	2	Video Training (schedule during interview)
DUTIES & BOUNDARIES	WHAT IS REQUIRED AND PROHIBITED *ETHICAL CONSIDERATIONS *PROTECTING THE SUICIDAL PERSON *PROTECTING THE VOLUNTEER *RCW 5.60.060	ROB LLOYD	2	Video Training (schedule during interview)
SUICIDIOLOGY	UNDERSTANDING THE BASICS OF SUICIDE *WHO CONSIDERS SUICIDE *WHY CONSIDER SUICIDE *BASIC AND ADVANCED CAUSATION *INTERVENTIONAL TECHNIQUES	ROB LLOYD	2	Video Training (schedule during interview)
UNDERSTAND DEPRESSION	BASICS OF DEPRESSION *CLINICAL DEPRESSION *SITUATIONAL DEPRESSIONS *DIFFERENCES AND SIMILARITIES	ROB LLOYD	2	Video Training (schedule during interview)
PERFORMING AN INTAKE	PROPER INTAKE PROCEDURES AND RECORDS *INFORMATION GATHERING *INFORMATION RETRIEVAL *S.O.P. FOR THE HOPELINE *WRITTEN TRANSCRIPT/DOCUMENTATION	ROB LLOYD	2	Video Training (schedule during interview)
SEXUAL ASSAULT	UNDERSTANDING AND ASSISTING IN THE PROBLEM	ROB LLOYD	2	Video Training (schedule during interview)
DOMESTIC VIOLENCE	UNDERSTANDING AND ASSISTING IN THE PROBLEM	ROB LLOYD	2	Video Training (schedule during interview)
SUICIDE PREVENTION	SKILLS FOR SPEAKING TO A SUICIDAL PERSON *TEEN SPECIFIC INTERVENTION *SUICIDAL IDEATION *12 STAGES OF GRIEF *3 INCREASING LEVELS OF SUICIDE RISK *INTERVENTION TACTICS	MIKE MILLER	4	Video Training (schedule during interview)
HOW TO USE THE HOPELINE	*MONITOR THE PHONE FOR 24 HOURS *CONFERENCING IN A SUPERVISOR *USING "FLIP CHARTS" FOR CALLS *SCHEDULING A FOLLOW-UP	MIKE MILLER BRYCE STARK	1	Video Training (schedule during interview)
	total contact hours		32	
	ALL CLASSES AND VIDEOS TO BE COMPLETED AT US DIGITAL 1400 NE 136th AVE VANCOUVER, WA 98684			